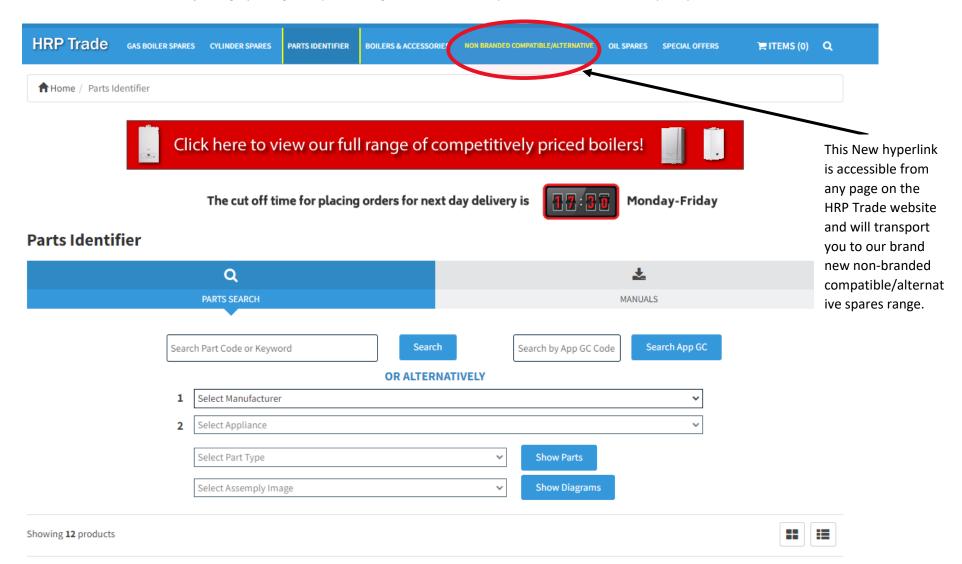


Alternative spares user guide

Please see below for a detailed explanation of how to navigate our newly enhanced website regarding finding, quoting, and purchasing non-branded Compatible/Alternative boiler spare parts.





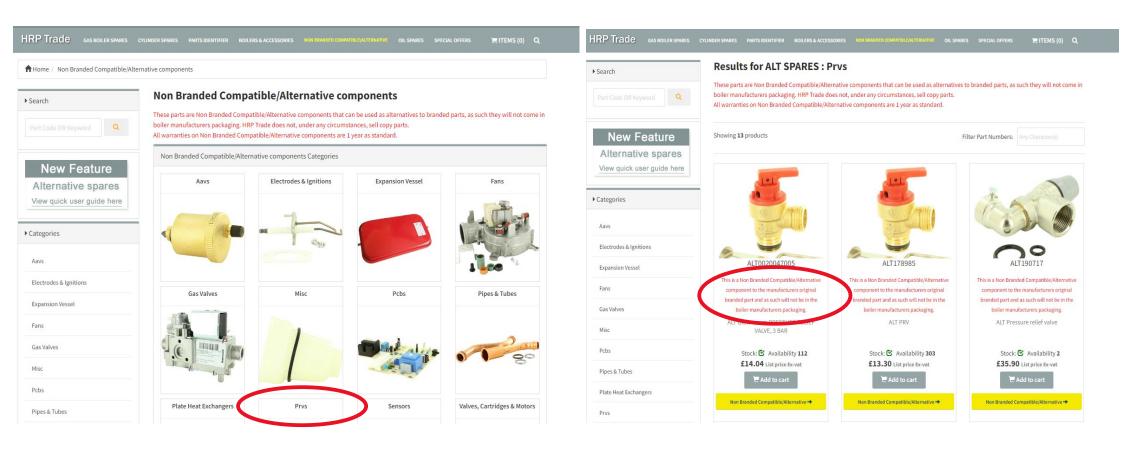






Method 1

Simply browse the categories displayed to explore our entire range as demonstrated below.



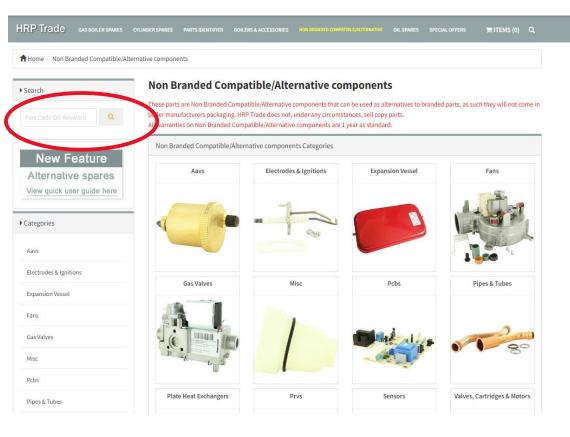


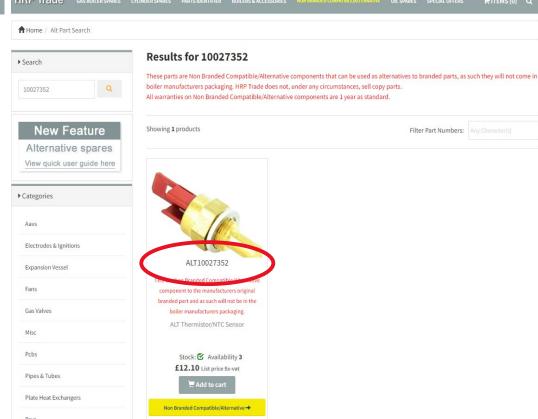




Method 2

Use the search box on the left-hand side of the page to search for any manufacturers part number – only parts that we have a non-branded alternative will appear. They will always have the ALT prefix.

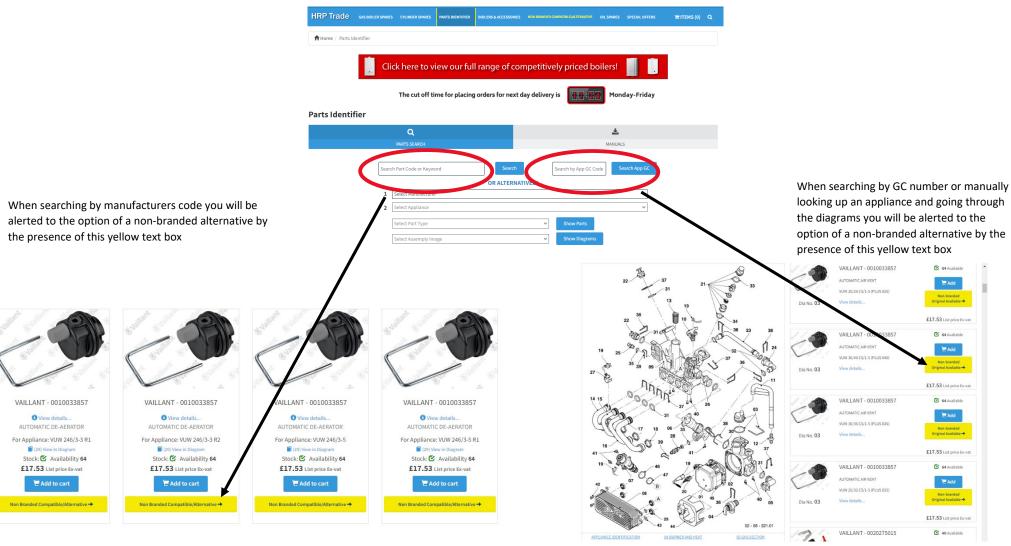






Method 3 – step A

By using the parts identifier in exactly the same way you usually would you will still be able to identify and access our non-branded alternative spares range.



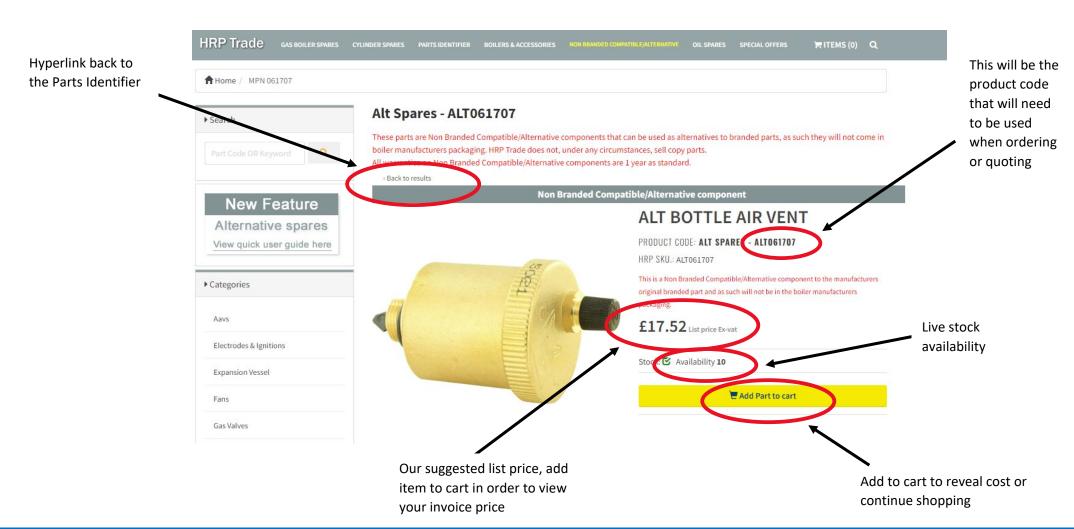






Method 3 - step B

Once you have selected the non-branded compatible/alternative spare option you will be transported to the alternative spares section of the site where the following functions are available.





orders@hrptrade.co.uk





Alternative spares FAQs

- The warranty on all non-branded alternative spare parts purchased via HRP Trade is 1 year as standard from date of sale from us to you. This is on par with all major UK boiler manufacturers spares returns policies.
- Under no circumstances will 'copy' parts be sold via HRP Trade.
- HRP Trade will always offer both the branded and non-branded part, the product code you order will denote which item you are sent. Only items with the ALT prefix will be non-branded alternatives.
- The 'list' prices displayed by us on alternative spare parts are a guideline and by no means a set manufacturers list price.

